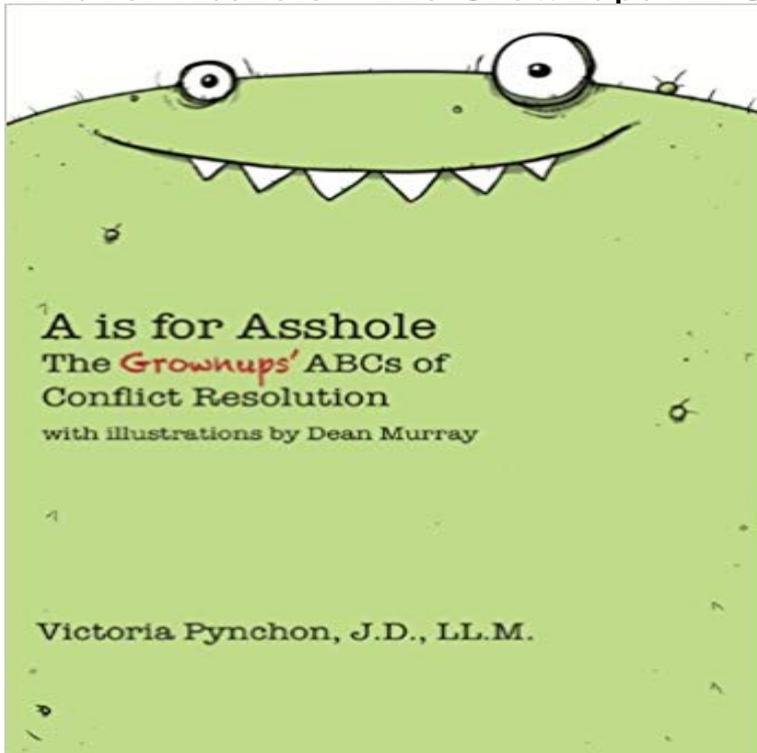


A is for Asshole - The Grownups ABCs of Conflict Resolution



Conflicts are part of human nature. Its how we resolve them that creates problems. The usual ways range from ignoring the conflict all the way to getting guns, whether its individuals, organizations or businesses. In A is for Asshole Vickie Pynchon describes why conflicts arise, what types of people seem to be conflict magnets, and how to effectively deal with the people and the conflicts. With clear writing, personal stories and humor she offers valuable information and insight into dispute creation and resolution. This easily understandable book provides practical suggestions for people to use in their day-to-day lives. The cheerful monster illustrations remind us that monsters and conflicts are created in our mind and both can be tamed. Excerpt from Chapter 1, A is for Asshole, Thus we learn that an asshole is not necessarily a person or even a behavior. No one can be an asshole alone in his room. He needs someone to be an asshole to. An asshole is a social relationship in crisis. An asshole is a dispute.

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